Wellness Ambulatory Surgery Center Nondiscrimination Notice

Wellness Ambulatory Surgery Center complies with applicable Federal civil rights laws and does not discriminate on the basis of age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation and gender identity or expression. Wellness Ambulatory Surgery Center does not exclude people or treat them differently because of age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation and gender identity or expression. Our health plans are also subject to the section 1557 nondiscrimination requirements and will be operated accordingly.

Wellness Ambulatory Surgery Center:

- Provides free auxiliary aids and services to people with disabilities to communicate effectively with us, such as:
 - o qualified sign language interpreters, video remote interpreting or other aids for hearing impaired individuals
 - written information in multiple formats including large print, audio, accessible electronic format, or other formats for visually impaired individuals
- Provides free language services to people whose primary language is not English such as:
 - o qualified interpreters or a language line
 - o information written in other languages

If you need these services, contact Wellness Ambulatory Surgery Center's ADA Coordinator at **469-625-2500**.

If you believe that Wellness Ambulatory Surgery Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Wellness Ambulatory Surgery Center ADA Coordinator 2719 Virginia Parkway McKinney, TX 75071 Phone: (469) 625-2500

Fax: (469) 545-0636

April.dodson@wellnesssurgery.com

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Surgery Center's ADA Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html